Ensure the safety of patients, staff and visitors to your healthcare facility.
Why use OnAlert®?

OnAlert® is a complete solution for the delivery of healthcare emergency response training. It was designed in accordance with ACHS requirements and Australian Standard 4083, Planning for Emergencies – Health Care Facilities. The learning is highly configurable and designed to facilitate targeted and specifically designed learning to suit each individual healthcare facility.

OnAlert® is current, applicable and relevant. It was developed in conjunction with current professional emergency service personnel, hospital coordinators, healthcare staff development officers and OH&S managers. This ensures that participants have access to the highest level of knowledge and expertise available in healthcare emergency response training.

To achieve accreditation, ACHS guidelines state that all healthcare staff must participate in compulsory emergency response training annually. This is also a requirement of Australian Standard 4083, Planning for Emergencies – Health Care Facilities.

In the past, healthcare facilities have had to contend with organising compulsory emergency response training around staff rosters, holiday’s and sick leave, service providers, in hectic periods and during normal business hours. The training delivered must also be of a high standard, relevant, applicable, conforms to ACHS standards and at the same time cost effective – all while ensuring that recording and reporting tools are in place to satisfy accreditation and achieve compliance.
OnAlert® represents the new generation of healthcare emergency response learning solutions. Through much healthcare consultation and research, we have discovered that:

- Healthcare facilities require cost effective and flexible learning options to capture employees in an often fast paced 24 hour workplace; and
- Healthcare organisations require user-friendly and easily accessible learning tools to ensure staff remain proficient in their emergency response procedures.

OnAlert® is designed to deliver comprehensive and adult centered emergency response training through e-Learning. This is achieved through a series of learning encounters that increases employee interaction with learning materials, reduces employee training time and increases retention of the material.

The benefits to our clients in utilising the OnAlert® learning platform include:

- **Scenario based learning**
  OnAlert® can reduce the cost of mandatory emergency response training when compared with trainer delivered solutions.

- **Reduced Training Time**
  OnAlert® can reduce the time it takes to organise compulsory training and also reduces the time your employees take to train, therefore saving money.

- **More Effective Learning**
  Not only does OnAlert® reduce employee learning time, it can also improve their mastery and retention of the training material. OnAlert® is easy to use and quick to deploy and is a highly customised and configurable learning platform.

- **Relevant and Applicable Learning**
  OnAlert® was designed in accordance with ACHS requirements and Australian Standard 4083, Planning for Emergencies – Health Care Facilities. It was developed in conjunction with current, professional emergency service personnel, hospital coordinators, healthcare staff development officers and OH&S managers. This means that compulsory targeted, cutting edge and applicable emergency response training is delivered across your healthcare facility.

- **Flexible Delivery**
  OnAlert® is delivered over the Internet via the Metrofire website. Effectively, the same content can be delivered to employees virtually anywhere and at any time. The learning is not confined to any particular place or time meaning participants can undertake the learning outside hectic periods.

OnAlert® is an ideal delivery medium for mandatory training in capturing night, weekend and casual staff, doctors, executive and administrative staff, long term contractors and new employee induction training.
Effective Learning Management

With automatic marking, detailed reporting and full database tracking of staff results, OnAlert® provides a convenient way for your healthcare facility to monitor and maintain staff training level’s ensuring that the task of achieving compliance is made easier.

The benefits to the participant include:

- Simple to use and easy to follow
- Very easy to access
- Employees can participate in training anywhere, any time and at their own pace
- Only relatively small amounts of learning time required
- Learning can be bookmarked at any stage and returned to at a later date
- Communication of emergency procedures that are continuous and sustainable
- If desired, participants can proceed directly to competency assessment – reducing learning time even further.
OnAlert® consists of learning modules encompassing the entire range of healthcare emergency response procedures as specified in Australian Standard 4083, Planning for Emergencies – Health Care Facilities. At the conclusion of the learning, the participant will have an understanding of client specific guidelines and emergency procedures to follow in case of fire, bomb threat, personal threats, medical emergencies and/or other disasters, including the procedure to be followed should evacuation become necessary.

The OnAlert® environment is flexible, easy to use and highly interactive. The learning consists of a number of modules and is designed to be completed in under thirty minutes. These modules can be bookmarked and returned to at a later date if necessary, enhancing the learning’s flexibility.

To encourage learner participation, OnAlert® also consists of scenarios based on specific emergencies that may be encountered at the facility. Mouse over and clickable items are incorporated into these scenarios with valuable information attached. The learning concludes with a 10 question competency assessment. A Navigation Tutorial and Help option is also incorporated into the platform. The learning is highly configurable and can be customised to include site specific information to suit each organisation’s emergency response training requirements.

The course content is automatically reviewed and updated to reflect current legislative changes.

Scenario based learning
The best way to increase participant awareness and sensitivity of response procedures is to place them in interactive scenarios and ask them to decide what they should do in a variety of emergency situations.

The OnAlert® scenario-based learning method was designed with that in mind.

At various times, participants will be requested to interact with a set of steps in response to an emergency. They will be required to select the correct procedures to follow to respond to an emergency appropriately by ranking, dragging objects, etc.

Competency assessment
At the conclusion of the learning, the participant will be required to complete a competency assessment. The assessment consists of a random set of ten questions from a client specific database. These questions are a combination of TRUE / FALSE and multiple choice.

Effective learning is required to reach a variety of audiences – both experienced and inexperienced. Therefore, if desired, the participant may proceed directly to the competency assessment without first completing the modules.

Further enhancing flexibility, customised questions can be incorporated into the database to suit individual client requirements.
How does it work? (continued)

Reporting
OnAlert® provides detailed management and report tracking. The platform marks assessments automatically and all results are stored in a secure client specific database on Metrofire’s dedicated server. All results are supplied to the client monthly with a detailed report via email.

With automatic marking, detailed reporting and full database tracking of staff results, OnAlert® provides a convenient way for your healthcare facility to monitor and maintain a high level of staff proficiency in their emergency response procedures.

Delivery medium
OnAlert® Healthcare emergency response e-Learning packages are licensed through Hosted Delivery (Internet).

The learning is licensed outright by the client for a period of twelve months. It is accessed through the Metrofire website via a client specific and secure multi-layered password system. This method has all the advantages of intranet delivery without the reliance on internal IT staff. Full product support is provided by Metrofire - ensuring peace of mind.

Competitively priced subscription fees are relative to the number of staff who will access the learning. An obligation free demonstration is also available.

Fact:
Metrofire has uniquely positioned itself as a market leader in the provision of emergency response training to the healthcare industry.

Fact:
As per ACHS guidelines, all healthcare staff must participate in compulsory emergency response training annually.

Fact:
OnAlert® is a complete solution for the delivery of healthcare emergency response training.

Fact:
OnAlert® was developed in conjunction with current professional emergency service personnel, hospital coordinators, healthcare staff development officers and OH&S managers in accordance with ACHS requirements and Australian Standard 4083.

Summary

OnAlert® represents the new generation of healthcare emergency response learning solutions. It was developed to offer cutting edge, flexible and cost effective emergency response learning specifically for healthcare facilities that is both user-friendly and easily accessible.

Through offering the flexibility to deliver a quality learning package securely over the internet, OnAlert®’s innovative, unique and timely approach guarantees your return on investment and ensures the continued health, safety and welfare of patients, staff and visitors to your healthcare facility.

More Information
For further enquiries or to arrange an obligation free OnAlert® demonstration, please visit our website at www.metrofire.com.au/onalert.php

System requirements
Any Windows Computer System that can run Internet Explorer version 6.0+ or Mozilla Firefox version 1.5+ with Macromedia Flash Player version 8.0+
Metrofire is a referral based, privately owned company. It was established in response to a growing need for organisations to adopt a more comprehensive, professional and best practice approach to the management of fire and life safety. Due to the diversity and complexity of state based and national regulations, we have structured our business to enable us to confidently provide specialised and professional fire safety solutions.

We fully recognise and understand ‘duty of care’ and the obligations and accountability associated with the healthcare industry.

We have uniquely positioned ourselves as market leaders in the provision of emergency response training to the healthcare industry, specialising in all aspects of healthcare emergency response training.

We work with our clients to provide training programs to satisfy specific ACHS requirements and implement tailored systems to ensure ongoing effective management of hospital emergency and contingency plans.

Our expertise enables us to offer a total management approach encompassing all fire service disciplines, providing solutions for all our clients' fire and life safety requirements.

- Emergency Response Training – Code System
- Area Warden Training
- Emergency Coordinator Training
- First Attack Fire Training
- Emergency Warning System Operator Training
- Evacuation and Emergency Response Exercises
- Healthcare Accreditation Programs
- OnAlert® Healthcare Emergency Response e-Learning

With so much at stake, work with a company that offers professionalism, expertise and credibility in healthcare emergency response training.